

FALSE ALARM PROGRAM

The Novato Police Department responds to thousands of alarm activations every year. Only a handful of these are valid. Officers responding to these calls are not available for other details, some of which may be of a priority nature. False alarms cause a reduction in manpower and unnecessary cost to the City of Novato. These false alarms are generally the result of operator error or system error.

City of Novato Municipal Code, 14-18.070 requires that each subscriber obtain a permit for his/her alarm system. The subscriber must submit an application form and a one-time fee of \$28.00 to the City of Novato Police Department. This permit application will be reviewed and the permit will be mailed to the subscriber. You can obtain an application from the City or by the hyperlink listed below.

If your alarm system has 2 or more false alarms within a consecutive 365-day period you will be subject to fines and/or revocation of your permit per M.C. 14-18.180. The Novato Police Department is making every effort to provide the best possible law enforcement service to all segments of our community. Reducing the number of false alarms will help to achieve this end.