



CITY OF NOVATO, CA 2013

DRAFT Report of Open-ended Question



2955 Valmont Road, Suite 300
Boulder, CO 80301
www.n-r-c.com • 303-444-7863



777 North Capitol Street NE, Suite 500
Washington, DC 20002
www.icma.org • 202-289-ICMA

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Survey Background

ABOUT THE NATIONAL CITIZEN SURVEY™

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA).

The survey and its administration are standardized to assure high quality survey methods and comparable results across The National Citizen Survey™ jurisdictions. Participating households are selected at random and the household member who responds is selected without bias. Multiple mailings give each household more than one chance to participate with self-addressed and postage paid envelopes. Results are statistically weighted to reflect the proper demographic composition of the entire community.

The National Citizen Survey™ customized for this jurisdiction was developed in close cooperation with local jurisdiction staff. The City of Novato staff selected items from a menu of questions about services and community problems; they defined the jurisdiction boundaries NRC used for sampling; and they provided the appropriate letterhead and signatures for mailings. City of Novato staff also determined local interest in a variety of add-on options to The National Citizen Survey™ Basic Service.

Understanding the Results

ABOUT CLOSED-ENDED AND OPEN-ENDED QUESTIONS

Questions can either be asked in a closed-ended or open-ended manner. A closed-ended question is one where a set of response options is listed on the survey. Those taking the survey respond to each option listed. Open-ended questions have no answer choices from which respondents select their response. Instead, respondents must "create" their own answers and state them in their own words. The verbatim responses are categorized by topic area using codes. An "other" category is used for responses falling outside the coded categories. In general, a code is assigned when at least 5-10% of responses will fit the code.

Advantages of an open-ended question include:

- Responses are not prompted, allowing respondents to provide answers that are not anticipated or well known.
- This type of question tends to capture response options that come to mind most quickly.
- The final result can be richer, since verbatim responses are included in an appendix, giving you and others a chance to "hear" the voice of respondents in their own words.
- There is a smaller risk of missing important dimensions.

VERBATIMS

Respondents were asked to record their opinions about Novato City services in the following question:

- Please indicate the top three City services Novato should improve, restore or add in the next five years:

The verbatim responses were categorized by topic area and those topics are reported in the following table with the percent of responses given in each category. Because some comments from residents covered more than a single topic, each topic mentioned by a resident was categorized and counted for the table below. Those verbatim responses are grouped by the first topic listed in each comment whenever a respondent mentioned more than a single topic. Verbatim comments that contain more than one topic nevertheless appear only once (in the category of the first topic listed), however the analysis in the table below counts each of the topic areas given by all respondents regardless where those topics appeared in the comment.

Results from the open-ended question is best understood by reviewing the following table of frequencies that summarize responses as well as the actual verbatim responses themselves.

Please indicate the top three City services Novato should improve, restore or add in the next five years:	
	Percent of Respondents
Transportation, street repair	40%
Safety, police	30%
Youth, education	25%
Economy, jobs, development	24%
Entertainment, shopping, restaurants	23%
Parks, recreation	17%
Government, taxes, communication, diversity	13%
Utilities, infrastructure, code enforcement, alternative energy	12%
Other	11%
Housing	9%
Senior services	4%
Nothing/Don't know	3%
Total may exceed 100% as respondents could select more than one category.	

Verbatim Responses to Open-ended Questions

The following pages contain the respondents' verbatim responses as written on the survey or entered in the Web survey and have not been edited for spelling or grammar. Responses have been organized by coded topic areas.

PLEASE INDICATE THE TOP THREE CITY SERVICES NOVATO SHOULD IMPROVE, RESTORE OR ADD IN THE NEXT FIVE YEARS:

Transportation, street repair

- Handicap curbs @ all major intersections- nothing at corners near harvest market -Tuesday morning end. Have to go into traffic with stroller or wheelchair!
- 1) City streets 2) Signal light on San Minia parks & Simmons Lane 3) More spot safety checks (noise) illegal drivers.
- 1. Install traffic signals to replace existing 4 way Stop signs 2. I there is a 4 way stop sign us, Should have a signal instead of 4 way stop.
- 1. Take care of poor sidewalks-dangerous 2. Undue Eucalyptus Ave - what a waste of money
- 1. Street repair 2. Youth recreation
- 1. Add to public transportation especially to the ferry 2. Repair crumbling sidewalks 3. Add more pre. School & post school programs to enhance reading, math & science abilities.
- Streets parks - build a 50m pool public please!!! senior programs/activities
- 1)Street repair 2)Graffiti cleanings 3)Gang arrests
- 1. Maintain streets/fill potholes 2. Maintain police patrols 3. Keep library open
- 1. Sidewalk repair. 2. Park & nature trail maintenance. 3. Social event or festivals.
- 1. Street sweeping is bull 2. Cleaning up garbage by homeless 3. Make police walk and talk like before
- 1. Street maintenance 2. Youth programs 3. Low income & at risk programs
- 1) Street cleaning 2) Street repair 3) Housing, low, income
- 1. Low cost mini bus's for senior for shopping 2. Put wine festival back in old town 3. Have more garbage cans out besides just on the main streets.
- 1) Improve safety of dangerous intersections & pedestrian crossings 2) Like olive & redwood, the train tracks on olive, the bus stop crosswalk 3) Between grant & De long, & the crosswalk on De Long at Safeway
- 1. Street repair 2. Needed stop lights 3. Recreational fields improved or added
- 1. Street sweeping 2. Street repair 3. Programs 4 youth & teens
- 1) Repave certain streets 2) Require residents to maintain their property
- 1. Pot holes - uneven pavement 2. Side walk repairs 3. Term limits on city council
- 1. Maintenance & development of Novato Blvd., i.e. Fix traffic 2. Bottleneck between Rowland Blvd. & 7th St. Which 3. Should have been done 5 years ago!
- 1. Senior transportation 2. Low-income senior rental housing 3. Cross walk(s) on Entrapa drive
- 1. Maintaining streets and sidewalks. 2. Renovate community house 3. Lower rent to expensive to live in Marin

- 1. City streets 2. Trim trees - so we could see street names & off ramps 3. Lower property taxes for seniors
- 1. Street maintenance 2. Police 3. Emergency prep
- 1. Public transportation - especially on weekends 2. Removing homeless camps 3. Maintain city streets; clean up graffiti. 4. Fix downtown Novato - more places eat, other than Mexican food - more parking
- 1. Road repair-resurfacing project is a scam more cracks in road than before. 2. Do a better job of keeping businesses in Bel Maria Keys 3. Get new people involved. Same old politicians keep running. Need new blood 4. Police need to get chip off shoulder. When I rarely see a police cruiser in my neighborhood I cringe instead of feeling warn & fuzzy but that is my fault too.
- 1. Parking in old town (Grant Ave) is awful-who designed that? 2. Revitalize old town / Novato theater 3. Improve shopping / bookstores / coffee / music venues
- 1. Street maint 2. Housing planning / parking, road congestion, number of vehicle per house! 3. Traffic control as business areas increase! 4. Look at 4th street between Olive & Vallajo, what will parking be like if the 10 units are built? Nova rq is taking up a good deal of parking on olive & 2nd!
- 1. Maintenance of city streets 2. Maintenance of islands : medians 3. Recreation programs for youth
- 1. Senior bus services dial & ride
- 1. Parking-especially old town 2. Beautification of city streets 3. No loitering
- 1. Please pave olive
- 1. Parking
- 1. Traffic flight at Olive St and Redwood Blvd. instead if stop signs. 2. Reduce speed limit in Plum St leading to school entrance. 3. Repairs need to sidewalks on Olive St and add side walk leading to redwood Blvd.
- 1. More street lighting in center road for example 2. I moved to Novato in 1996 and it has dramatically charged to crime/robbery. 3. Still is a place to live compare to others, preserve more nature.
- 1. Transportation for seniors 2. Gang control 3. Close the ditch by Trader Joes (Olive Ave)
- 1. Pressure golden gate transit & mta to extend service 2. Stop urban sprawl and stop building housing! 3. Use tax money/to quickly help open old Novato downtown theater it will never happen only with volunteer contributions (lack theatre is a treasure dating back to 1937)
- 1. Public transportation 2. Alternative every resources 3. Programs seniors & youth stop cutting the library hours.
- 1. Finalize the improvement of Novato Blvd. between Delong & 7th the funds are there why isn't this being completed. Until this project is done Novato will continue to be a structured community and appear to be a secondary town in Martin County. God help any are in need of are emergency vehicle treatment travel Novato Blvd. (delong & 7th) at certain times of the day
- 1. Maintenance of city streets 2. Maintenance of city parks 3. Emergency preparedness
- 1. Maintain streets and encourage walk ability/bike ability. 2. Encourage small business sustainability. 3. Take a page from down town mill valley.

- 1. Parking in downtown Novato
- 1. Public transportation 2. Improve access to vintage oaks 3. Increase moderate income housing
- 1. Streets and ride side clean up. 2. Open space clean up do too garbage pick up 3. Restore the side walks around the city.
- 1. Public transportation 2. Business support
- 1. Para medic transportation 3. Shopping- probably not only service but shopping availability is sad. Distance between shopping facilities and medical service is awful
- 1. Pave Cambridge st between Arthur & sunset 2. Pave mill rd. Between vineyard & Wilson 3. In general, maintain paved surfaces so we can bike! 4. Speeding/accidents are out of control on san martin dr. Btw Simmons & Novato Blvd.!
- 1. Street lighting
- 1. Maintenance of city streets 2. Police street patrol 3. Maintenance of islands and medians (Lower taxes & cut city spending)
- 1. Improve parking in old town area 2. Get new street planning logic 3. Train police to be more courteous.
- 1. Down town sidewalks are filthy 2. Street repair 3. Better street lighting
- 1. Police dept. 2. Senior services 3. Youth delivers
- 1. City streets and areas maintenance of all 2. Backyards. The city overall is very people maintained. Garbage and weeds and every where someone should walk around and take a closer look. Do something about the old motor on De Long
- 1. Repair pot holes on Sinarin Drive & North Nov Blvd./Get truancy down @ San Marin 2. Add more police officers to patrol schools & Center Rd. & Grand Ave 3. Attract more national chains to Novato & get tenants for empty bldgs. (Pini hardware old site, The Square is a blight = owner should be sued to work to get more tenants or sell the property to another developer. City should address this. It is a wasted retail oppity. No more affordable housing give to S. Marin carry their share.
- 1. Downtown parking
- 1. Schedule street cleaning same time each month. 2. Graffiti removal by volunteer citizens ok'd
- 1. Stop sending the street sweeper on garbage days!! What a waste of time & money!
- 1. City streets maintenance 2. Maintenance of island & medians 3. Crime prevention
- 1. Just entered using bus transportation - excellent
- 1. Transportation (buses etc. 2. Better road maintenance (potholes etc.
- 1. Street paving - olive ave sucks
- 1. Needs stop lights at olive St. Redwood Blvd. 2. Needs sidewalk on Olive St. Leading to Redwood Blvd. 3. Better shopping areas and assortment of businesses such as fabrics, and I can't even buy in zipper to replace are old one or zipper to replace threads or arms.
- 1. Many sidewalks in neighborhoods are cracked & in disrepair. 2. Novato theater project would liven up down town 3. Add better cross walk lights for pedestrians (like Fairfax, san aroelmo-lites on street in crosswalk & over head notification) safety for kids!
- 1. Street maintenance 2. Restore city services at the customer price level 3. Retail business
- Streets

- 1. Establish dedicated smart train station downtown 2. Increased police patrol visibility 3. Street and roadway repair.
- 1. Street maintenance 2. Police street patrol 3. New play fields
- 1. Pave streets they're full of cracks, weld rings on drain man holes to level of new pavement - eliminate 3. Bike path on well traveled roads and arteries - keep tree trimmed so lights, stop signs and speed limits posts can be seen also light sign areas particularly on curved roads. In particular "south" Novato Blvd. north of western extension of De Long is very difficult to navigate road which has lots of diverse traffic particularly in winter
- 1. Pave the streets 2. Let more vendors to street fairs & farms merchant 3. Make train station area a city park
- 1. Street lighting - improve 2. Balanced housing - get out of ABAG 3. Do not allow expansion of the land fill.
- 1. Expand the Novato boulevard "narrows" (Tamaulipas to DeLong) 2. Fix, repair, or replace the community house. 3. Cleanup/beautify the median strips. They are all starting to look pretty shoddy. They are a feature of Novato that all visitors see.
- 1. Parking in the down town 2. Stop regulating personal lives 3. Streets & parks
- 1. Increase lighting (on fix lighting) on residential streets 2. Implement round -abouts(?)
- 1. Maintaining islands-medians 2. Public recreation facilities 3. City parks
- 1. Have curb - outs on all corners.- 2. (Check vineyard between sutro & mill) repair sidewalks from tree roads- (i.e. Make smooth the road- bearing on sidewalks! 3. Getting a grocery store into old roger wild site get a postal annex.
- 1. Improvement red wood Blvd. 2. Improve aceseto freeway 3. Smart rec to down town
- 1. City streets & sidewalks - repair/maintenance. 2. Emergency preparedness/disaster recovery 3. Police & fire services
- 1. City streets 2. Alternative energy 3. At risk youth
- 1. Parking in the downtown area with city government moving back to town there is going to be a parking crisis. 2. The city needs to encourage business in Novato by streamline the permit process. There is too much micromanaging many business owners are discouraged. 3. The city of Petaluma has done an excellent job of providing parking in the downtown area with parking garage. I don't think Novato has done a very good job in this area. You want to help rural businesses
- 1. Updating redwood Blvd. to get rid of awkward crossings 2. Increase efforts to remove panhandlers 3. Provide incentives to spring new businesses into the area.
- 1. Street maintenance
- 1. Increase city street cleaning
- 1. Traffic signals in downtown Novato 2. Parking in down town Novato 3. More intelligence in the city planning.
- 1. Fix & maintain the streets 2. Get rid of crime near especially in downtown area and near 7-11 on center. 3. Police section 8 housing or reduce and eliminate
- 1. Walking safety- need a cross walk- a cross work or more police patrol 2. Street from my home- people drive too fast & I 3. Try to cross with a blind & deaf dog. Almost get hit!
- 1. Street cleaning.
- 1. Street repair. Too many loudly turn/ worn streets! 2. Street lighting 3. Street repairing - distorting to see warn streets like & 3rd world country. Depressing!

- 1. Better parking in downtown. Why put trees in parking space? 2. Fill all the empty buildings 3. Clean up the crime in the Hamilton housing area. Don't understand why the city rebates families from Richmond & Vallejo to live there bad idea. 4. Better local public transportation, especially for seniors
- 1. Traffic congestion on 101 / north & southbound during commute 2. More shopping centers / restaurants like Hamilton plaza market place 3. Add a modern state of the art theater/ stadium seating in downtown - along with more night activities-dining wine bars, art galleries
- 1. Park @ end of fairway drive-with parking. 2. Tax credits for capital improvements that are energy efforts 3. Public-school "opt out" (voucher system?)
- 1. City streets one horrible in Novato especially vineyard. 2. Need to re do the square shopping center
- 1. Street medians 2. Street maintenance 3. City parks main community clinics health services for low income.
- 1. Parking on grant ave, not able to access local merchants due to lack of parking. 3. Police unfriendly services need improvement; lack communication towards citizens especially when incidents occur. Unfriendly and do not communicate with concerned citizens. We had an incident on our street; police car parked in front of our house. When my husband began approaching to ask about it; police stated sir, this doesn't concern you
- 1. Streets need to be maintenance-too many pot hole
- 1. Make Novato Blvd. 4 Lane all the way through town! 2. Parking in downtown!!! Where is the garage? 3. City government is too slow to make decisions -Novato has bad reputation in supporting new business!
- 1. Streets, more illumination at night time 2. No more cops hidden behind. Public hours that's illegal
- 1. Increased attention to road maintenance in high/heavy. 2. Better traffic light sensors to optimize traffic flow traffic areas 3. Provide better road access for automobiles between areas where highway access is the only option other than a is minute detour through neighborhood streets.
- 1. Could you put sidewalks where there are none on s. Novato Blvd. as I travel by scooter. Also the sidewalks need to be repaired where the tree roots have lifted then up. It is very dangerous riding to ride to the library from where I live. Also the tree roots have destroyed parts of the sidewalk by the library.
- 1. Downtown parking
- 1. Fix the stoplight timers - they are really bad/inefficient, and they waste gas 2. Make recycling pickup (more?) available - we don't have it at my apartment for some reason 3. Continue integrating the Latino community - they are an incredibly important part of Novato
- 1. Street cleaning & maintenance 2. Policing teenager
- Parking
- 1. Public transportation connecting Novato to surrounding communities. Yes for smart train station & bike path 2. More parking in downtown. The planting of trees on grant in previous parking spaces we a mistake 3. Build a city hall to lodge city employees downtown. Bring more vitality to the downtown and avoid paying rent else where.
- 1. Roads 2. Crime 3. Energy eff.

- 1. Streets 2. Renovate downtown community house 3. Senior programs
- 1. Street condition & flow 2. Support park & recreation dept. 3. Support our police & fire dept.
- 1. More street lights
- 1. Improve parking 2. Stimulate downtown business 3. Encourage citizens to participate in community affairs
- 1. Small shuttle buses to replace large, empty, gg buses 2. Develop Hamilton recreation complex 3. Sponsor youth music concerts at Hamilton amphitheater
- 1. Street repair 2. Street cleaning 3. Landscape
- 1. Downtown parking garage/structure!
- 1. Sidewalks 2. Parking
- 1. Maintenance of islands & medians!!!
- 1. Senior citizen public transportation. 2. Economic growth, more stores (Hardware store) 3. Bowling alley
- 1. More cameras on stop lights for pedestrians 2. At school area some place too dark at night 3. At parks more patrolling
- 1. Public transportation for seniors 2. Bring elderly better brown bag food
- 1. Sidewalks 2. Sustain ability efforts (green, renewable, etc.) 3. Disaster preparedness awareness & community engagement
- 1. Street lights on residential areas 2. More police patrols
- 1. Ferries to San Francisco and Vallejo 2. More commercial areas
- 1. Improve pedestrian walkways on Wilson ave, mill rd.- 2. Provide affordable day care for working families vineyard, parts center 3. Continue to provide recreational programs for youths throughout year park & rec - great job 4. Bus services improve - have more than perhaps riders will use. Better access?
- 1. Pave streets 2. Cut weeds 3. Clean trash seen from roadways
- 1. The sidewalks (downtown neighborhoods) need to be fixed 2. Downtown has way too many empty run down buildings 3. The street lights are too dim.
- 1. Make streets safer by using no parking red zones near driveways and adding crosswalks in areas seniors use to aid in cross up street
- 1. More & safer bike lanes in & out of Novato 2. Downtown square, walking & congregation area 3. More smaller shops & better restaurants 4. Better internet access - Comcast is terrible!
- 1. Sidewalk fixing 2. Bike park 3. Movie theater
- 1. Parking enforcement 2. Street cleaning 3. Panhandling and loitering issues
- 1. Improve parking in Downtown Novato 2. Clean up Redwood Blvd. 3. Fix Roads
- 1. Fix the streets. Clean, weed sidewalks, medians, highways. Help increase small business, i.e. renovate Novato Square by making rents reasonable, redesigning so local residents can enjoy center again and Novato can profit. 2. Get rid of Mission Lodge-use area for small park area (there's lots of eateries/coffee places) people could use area (relocate residents. There's a lot of un-used office space/buildings. It's unfortunate that residents can't enjoy a night out in Novato by walking to a nice dinner and movie-you need to drive to every location. 3. My friends and I go out of town for almost every activity except a movie. As a single mom who recently had to go on disability (and came back to Novato to raise my son) I lost my home

b/c of bank and City of Novato (over by Bolling Circle) and if it wasn't for a relative I would not be able to afford to live in Novato. It's expensive and if I could afford an apt/condo it's not in a great area.

- 1. Improve downtown Novato. There is not enough parking. I don't understand why there are trees in parking spaces. Nice park benches would be nice in downtown instead of a statue of Buddah. A diversity of restaurants. One side of downtown is mostly Mexican restaurants. 2. Do something about that eye soar of The Square at Wilson Ave and Novato Blvd. It is rundown and outdated. There are not many stores in there anymore. Increase local bus service. There isn't even any or not much on weekends. 3. Clean up the streets. As I go on my weekly walks, I notice the side of streets are cluttered with trash and trash bins are overflowing, especially around the unoccupied office buildings around Novato. Perhaps there should be less building and more time spent on finding tenants in the many empty buildings. Clean up what has become known as "Little Marin City" of crime in Hamilton at the Bay Vista housing. Why would you bring people from Richmond and Vallejo to rent/live in this area? I never felt safe walking in that area and glad I moved. Would have been better off relocating the families in the rundown white building on Diablo (near Panda Express) and tearing that down.
- 1. Police services 2. Programs for low income youth and teens 3. Maintain park and recreation facilities
- 1. maintain/improve streets & bike paths/lanes 2. Senior/youth programs 3. Lure high quality businesses
- 1. Sidewalk maintenance program, rotating yearly to repair all the issues. 2. Novato Theatre should open 3. Home repair credit for using city companies
- 1. Maintaining streets 2. Youth programs 3. Police services
- 1. Kid friendly bike paths that are not on roads 2. reflectors and lights on ped crosswalks 3. bigger colorful kid play structures and parks
- street lights

Safety, police

- 1. Police need some common sense. Put the radar gun away 2. Stop hiding an our streets & 3. Patrol-be friendly with those that pay for salaries-you want a police department you can respect-we don't have one!!
- 1. Increase police presence at redwood & grant bus stop. 2. Basketball facilities (courts)
- 1. Maintain intensive drug/gang violence vigilance 2. Downtown shopping-poor 3. Restaurants-poor
- 1. Police patrol 2. Traffic control
- 1) Police need to continue to deal with Latino or Hispanic gangs.
- 1. Police department 2. Resource officers 3. Police
- 1) Police should focus on crime - not writing tickets 2) Add police to patrol apt complexes - car break ins. 3) No more low income housing
- 1. Get the homeless tweekers out of town 2. Repair Novato Blvd. at diaslo, widen. Get gangster types out of town.
- 1. Police patrols, especially at night 2. Community center restoration 3. Chambers music series - involve / encourage young musicians.

- 1) Police act like nazi patrol 2) Improve parking in downtown area 3) Increased entertainment in downtown
- 1. Police street patrol 2. Increase downtown / old town business 3. Fund that Novato theater! please!
- 1. Police 2. Fire 3. Seniors
- 1. Police (to fight crime, not harass drivers) 2. Parking in downtown!! 3. Bring in anchor stores to get people downtown to shop!
- 1. Police dept. / crime prevention 2. Economic development. Working with local business 3. Active youth programs.
- 1. Safety especially down town 2. Increase new business
- 1. More crime prevention 2. More local bus services 3. More street repairs
- 1. More police presence - not vehicle! 2. Better transit bus service 3. No more high density low income housing. That's where the problems & crime came from in Hamilton where I live.
- 1. Police street patrol 2. Emergency prepared disaster 3. Programs for seniors
- 1. Police street patrol 2. Youth services 3. Senior programs
- 1. Maintain full force for police & fireman & paramedics/ 2. Skateboard park. 3. Activities for teenagers.
- 1. Police personnel.
- 1. Educate more about where to go after an emergency shelter locations (i.e. Earthquake) 2. Recycling-more containers to put recycling staff 3. More gun buy backs.
- 1. Should have less cops sitting in hiding to snare Drivers on minor traffic infractions. 2. Should have more street & sidewalk repair 3. Establish down town area as place to go in evening for cultural events.
- 1. Police 2. Fire 3. Street improvement & maintenance
- 1) Police-more & friendly- currently unfriendly. 2. City- anti-graffiti/removal 3. Allow medical marijuana dispensaries.
- 1. Increase police force
- 1. Police-and the radar - end the hiding off streets & entertainment - they not like this Enemy - get off your butt & patrol - stop all this traffic stops & work on preventing crimes - know who the problems are!
- 1. Neighborhood crime prevention 2. Stop using police as tax collector & worth w/ crime prevention.
- 1. Police emergency all response 2. Fire dept. Response 3. Domestic violence programs
- 1. Police presence on grounds of schools 2. More parking on grant ave. 3. Public schools
- 1. Stop letting multiple felons live in the same house. 2. Do something about nuisance properties, i.e.: drug dealers 3. Do something about eyesore properties, i.e.: 1403 chase St.
- 1. Fire & ambulance 2. Police 3. City streets, parks
- 1. Enforce speed force on DeLong Ave to & from freeway – signs should say 25 @ all times 2. Walkway light warnings at major crosswalks on DeLong & Diaslo (in front of Safeway) 3. Stop light camera (ticket) for speeders & red lighters at DeLong & Reichart. Cars are traveling at up to 50 +miles/ph to "best" the light - very dangerous & serious accidents. Make crosswalk light longer on all corners.
- 1. Enforce parolee regulations!! 2. Control day-laborers. 3. Immigration sweeps on trailer parks.

- 1. Police patrol 2. Emergency recovery 3. Maintenance facilities
- 1. Police street patrol 2. Maintenance of city streets 3. Maintenance of city parks
- 1. Police services 2. Crime prevention 3. Storm drainage
- 1. Increase, police patrol somewhat 2. Additional services for at risk youth 3. Community garden space with water service (suisun city has a good arrangement)
- 1. Good police patrol 2. Emergency preparedness 3. Programs for youth
- 1. Emergency preparedness 2. Community development 3. Crime prevention
- 1. Police street patrol 2. Emergency & disaster recovery 3. Seniors and youth
- 1. Low enforcement Keeping the crime off the streets/bus stops 2. Police-more to take care of #1 3. Law enforcement-more police.
- 1. More police around the 7-11 store on center road. 2. Keep the begger out of the city
- 1. More police officer
- 1. As much as it admire the police officers the deputy do not much to arrest innocent people and many (rough house them). (confidently) them an innocent woman who lives in depending people and me on house
- 1. Police 2. Fire 3. Cleanup streets, empty lots
- 1. Fire police 2. Youth control 3. Sidewalks
- 1. I want to see a drug & narcotics dept. at police dept. I would volunteer! 2. A Feltons ice-cream parlor delicious get rid of Baskin Roberts!! To have a real ice cream soda parlor & restaurant like in Auburn Caly. 4. Have A real bbg restaurant salon bar, to go eat! Ribs Burgers B Palatable, bbg Beans chicken & macaroni and cheese 5. Get rid of & do something with old empty Pini hardware tear down Casa Nova senior complex & rebuild it the it costs to much to maintain...
- 1. Crime prevention 2. Mass transit 3. Overall maintenance of islands, streets, etc.
- 1. Police traffic division 2. Maintenance of traffic median 3. Youth programs
- 1. Emergency preparedness 2. Programs for at risk youth 3. Police street patrol
- 1. Police 2. Fire 3. Emergency
- 1. Gang prevention and or eradication-growing problem needs to be dealt with 3. The square shopping center - blight needs to be addressed
- 1. Protect Novato from gangs, illegal influences-theft, graffiti etc. 2. Keep Novato looking clean neat and a desirable place to live. -Repair roads -keep dividers neat (medians) -keep parks neat & clean -clean/prevent graffiti.
- 1. Crime prevention 2. Programs for at-risk low income youth, recreation.
- 1. Police 2. City streets 3. City parks
- 1. Improve/add prevention of going-related crimes 2. More police officers/patrols (Novato has a great police department but these are over-worked)
- 1. Police should be protecting, servicing, informing the citizens, but they end up treating citizens as adversaries even in the most non confrontational situations! terrible police dept. Yet a wonderful fine dept.!
- 1. Street corner begger removal 2. Illegal labor loitering removal 3. Diablo @ center gang banger removal
- 1. Police street patrol, especially in low-income housing areas 2. Maintenance of city streets 3. Park maintenance

- 1. Fire & police add personnel & restore 2. Repair maintain road way & streets 3. Programs for teens to reduce idleness so are about teens to reproduce idleness
- 1. Crime 2. parking & Hamilton market place
- 1. Police 2. Fire 3. Parks
- 1. Police street patrol 2. Recreation programs for youth 3. Neighborhood watch programs
- 1. Add more minorities on the police force reflecting population
- 1. Keep the town safe! crime is coming! just open your eyes.
- 1. Better police service.
- 1. Police 2. Educational and vocational services at college of Marin, Novato campus 3. Elected officials, city council
- 1. Police training 2. Improve small neighborhood parks 3. Recruit quality businesses to downtown shopping district
- 1. Policia 2. Bomberos 3. Recreacion
- 1. Safety 2. School 3. Vibrancy
- 1. Gang prevention 2. business development 3. social activities
- more police
- 1. emergency preparedness 2. youth activities 3. community involvement

Youth, education

- 1)Recreational services for teens. 2)more transportation for in city seniors. 3)more police attendance of outside of down town.
- Youth (free or low cost) activities 2. Schools after school or summer at no cost 3. Libraries
- 1 Recreation programs for youth 2 maintenance of City streets 3 Emergency Preparedness
- Recreation youth 2 senior activities 3 cultural events
- 1. Recreation for teen & young adults 2. Travel services w/ in Novato (transportation)
- 1. School facilities!! 2. Programs for growth 3. Street maintenance
- 1. Recreation programs for youth 2. Programs for seniors 3. Public parking
- 1. Public schools 2. Create vibrant community - fairs, concerts 3. Do not waste money on programs such as gun purchase
- 1. Schools 2. Police harassment 3. Social services
- 1. Programs for youth and at-risk teens 2. Revitalize Novato theater 3. More shopping on other activities downtown on evenings & sundays
- 1. Limit the # of school board members to 5 2. Tax help for seniors
- 1. Youth programs. 2. Housing more cultural events. 3. Create volunteer opportunities for teens.
- 1. Novato public schools are in dire need improvement
- 1. Programs for youth & teens, at risk, rec programs 2. Renewable, alternative energy other sustainability efforts 3. Maintenance of city parks
- 1. More money to our public school people more out because of unattractive school 2. Work with committees (not just one group!) to improve house value.
- 1. Programs for youths & teens (affordable)
- 1. Programs for youth 2. City streets 3. Parks, biking trails
- 1. Programs for youth & teens 2. Senior programs

- 1. Teen & senior programs 2. Get grant theater up & running 3. Empty shopping centers are sad, need some TLC. Stores.
- 1. Activity for the youth 2. Inter-active community activity 3. Improvement of local shopping center Novato square 4) Conscious police patrol (responsible)
- 1. Novato has a large drug problem w/ its teens and young adults. These teenagers need something constructive to do having raised a teenage grand daughter the biggest complaint was there was "nothing to do" in Novato. And often heard this complaint a lot from other individuals.
- 1. Improve recreation programs for youth 2. Improve maintenance of streets 3. Increase police streets patrols
- 1. Public schools 2. Public schools 3. Public schools
- 1. At risk at low income youth programs 2. Renewable energy etc. 3. Reaching out to all diverse communities
- 1. Programs for teens. 2. Something for teens to do. 3. A bowling alley or pool hall.
- 1. Programs for youth & teens 2. High school athletics 3. School rebuilding & maint.
- 1. Affordable programs for kids & at risk teens 2. Revamp downtown area 3. Street lights !
- 1. At risk youth programs 2. Renewable energy 3. Special events
- 1. A rec - center for pre-teens, teens to "hang-out", buy food, Set-up board games, play video. Games with tokens, so they don't have to hang-out in the back of the mockes! listen to music
- 1. Youth programs so they stay out of trouble. 2. Police patrol 3. Special events to bring community together
- 1. Restore and create adult computer classes as I did earlier best because of lack of budget, must stop to it, offer setting up the classes for 7 years. 2. Create more activities for public in the library, here in no more tax preparation, or computer teaching 3. Should be more employment was also working for county but because of California budget cuts, all instructors were terminated for Marin co office of education
- 1. Open school playgrounds for neighborhood kids. They are tax supported & not available 2. Improve trail in neighborhood & safe bike paths. 3. Do something about not having a pedestrian overpass (bridge) over highway 101 at Rowland. The walkway is inches off the roadway. It is a tragedy waiting to happen. So narrow & no guardian. Other main either have pedestrian enclosed budget. 4. A master plan for o'hair park before it is used up piecemeal.
- 1. Indoor play area for kids 2. Drive thru Starbucks (for moms with kids)
- 1. Better schools 2. More parks 3. Better boutique, retail (local, small business not large national chains)
- 1. Youth recreation 2. More activities like art & wine
- 1. Youth 2. Community building 3. Economic growth-invest in our town
- 1. Programs to keep middle schools & high schools busy 2. Businesses 3. Roller skating, ice, skating, teen centers, etc.)
- 1. Public schools-including extra curriculum activities 2. Programs for at risk youth mentoring in writing & counseling 3. Senior programs outreach.
- 1. Recreational activities for both youth & seniors 2. Maintenance of streets 3. More police patrol to keep our streets safe.
- 1. Programs for youth 2. Police street patrol 3. Park maintenance

- 1. Keep schools & public used area's up to date!
- 1. Recreation programs for youth 2. Cleaner streets in Agracio 3. More senior involvement
- 1. Improve the quality of public schools 2. More security in night in Novato. 3. More parks for children.
- 1. Services for at-risk youth 2. Activities for teens and young adults 3. mix of businesses in downtown
- 1. youth activities 2. athletic fields 3. schools
- 1. Story/reading programs for 8-13 age group in library 2. Should improve the walking paths quality, without weeds and broken path 3. median maintenance, over grown plants in many places affect visibility for drivers
- 1. schools 2. housing 3. economic development

Economy, jobs, development

- 1) Job assistance 2) greywater support 3) solar power & electric car charging stations
- City planning so new building looks cohesive Not mismatched 3. Develop a theme for Novato and work towards it Quaint. . .rural, . . . honesty etc.
- 1. Growth of downtown shops (retail) 2. Control speed violations on city streets 3. Increase budgets for education (facilities, teachers)
- 1. Downtown Novato unused facilities 2. City business opportunities. 3. Home improvement
- 1. Down town vibrancy and downtown housing (pini) 2. Energy efficiency for homeowners and city 3. Better transportation
- 1. Attract developer to restore movie theater, officer club & former hospital @ Hamilton 2. Work w/ downtown business area to revitalize grant ave field 3. Don't ever allow old trees to be cut down
- Downtown need to revive it! The makeover while bank did not do the job! Been doing a better job of maintaining the streets the past 5-10 yrs. Its refundable. Need more fun 30+ restaurants, wine bars, shops etc. like Petaluma did! We base people to Petaluma all true time bc verito downtown is drab & boring at night!
- 1. Restore Novato theatre - either show classic movies or turn into a restaurant.
- 1. Master plan for area such as Peducah highway & follow upon it 2. work to create housing for low income families to help hsq. The service people in Novato.
- Restore Novato theater
- 1) Make the downtown area more of a destination 2) Need a bookstore !!! 3) Less police presence in minor vehicle violations
- 1. Restore community house-real estate dev. & use 2. Police education-gang member rehab. 3. Real estate dev. / planning-i.e. old pinisi affordable housing vivak square.
- 1. Expand downtown make it a destination 2. Change then smart train station to downtown 3. Shed small town mentality
- 1. Improve the downtown area even more so than It already has. Make the downtown a place Where all families and visitors spent time and money to Novato.
- 1. Renovate community house 2. Park maintenance 3. Invest in new parks
- 1. Invest in downtown & redwood from downtown to san Marin high quality commercial 2. Create an identity, shift focus away from low-income housing! smart to something positive

& vibrant 3. Maximize as proximity to rural Marin & Sonoma, wine country & open space & quality of life. Create a positive image of Novato. We should not be thought of a just a place for Marin's low-income housing.

- 1) Get vacant buildings occupied with quality business. 2) Get rid of business (check cashing business) which add to blight. 3) Get state to realize we have out fair share of affordable housing.
- 1) Create viable plan to draw community to downtown that doesn't include big box. 2) Work to make one Novato - not 3 - San Maria Hamilton other. 3) Maintenance.
- 1) Bring more diverse business into the downtown area. 2) Explore putting street lights to redwood Blvd. to replace stop signs. 3) Develop the old birkenstock headquarters for housing or possibly a job training area for vocational skills or maybe a recreation center.
- 1. Better city planning 2. Less growth 3. Less high density housing
- 1. Improve business environment 2. Make Novato more of a destination 3. Improve cultural environment
- 1. Provide a centrally located jobs center to get men off of street corners 2. Improve street maintenance 3. Open and support Novato theater! To revitalize "downtown"
- 1. Make down town grant street, Less "drive through" and more attractive for stroll or shopping.
- 1. Prioritize planning for existing space as opposed to new. 2. Give home owners priority over developers. 3. Police dept. More proactive regarding citizens concerned & complaints.
- 1. Continued economic development of grant ave 2. Please-no more fast food businesses 3. Revitalize shopping centers such as the one across from sloat nursery. Its looking very sundown.
- 1. Downtown 2. Work on driving new/better business (restaurants, shucks, etc.) 3. Better police response
- 1. Economic development 2. Police in schools 3. Youth oriented drug & alcohol counseling
- 1. Abandoned buildings/sparse shopping center 2. Reduce low income housing or fix areas to be more safe. 3. More clothing stores and decor stores! fix downtown Novato - great opportunity have and reduce hair salons.
- 1. Improve planning/design of commercial ideas, e.g. Whole foods to more appropriate scale of surrounding bldgs. - that bldg. is ugly! 2. Maintain increase slow-growth restrictions on housing developments in undeveloped areas, esp. Home of ridges 3. Develop addt'n flyway preserves for migratory geese
- If city contractor must use E-Verify 1. Less growth to image/living suburban-no hi density 2. Resolve our ongoing water problems-(golf courses must use rick water) 3. Code enforcement personnel lack expertise (constructions), and in other areas run down, yards over grown, vehicles crossing curb & sidewalk park in front yards etc. They lack initiative or where-withal to act.
- 1. Job opportunities (incentivating big companies to come to Novato) 2. Somehow have a team on the nfl, mls, mbl etc. 3. Security in some neighborhoods such as, Hamilton woods areas.
- 1. Design review. The architectural/ design aesthetics of newer building has been repulsive & embarrassing (vintage oaks) 2. City Planning adding trees between parking spaces on Grant Ave has only compromised parking capacity it a time when the street is starting to gain

vitality. 3. Public involvement in key decision: just sending out a notice to let people know about a final hearing is insufficient, as there is no real dialogue or problem solving taking of place at a public hearing. For high profile, "hot" projects, seek public input early on a range of alternatives + let people know how their input affects decisions

- 1. Find a way for Novato to be more affordable 2. Offer medical insurance an people city bank to buy ? 3. Senior assistance
- 1. Downtown revitalization 2. Get rid of dead commercial space 3. Focus on community vibrancy
- 1. Redevelopment of grant ave- would like 2. To see better selection of shops & 3. Charm to the area.
- 1. Do something about unappealing downtown 2. Ok additional large stores to help tax base & shopping chances.
- 1. "Sense of place" in downtown 2. Development redwood Blvd. 3. Large, open downtown park
- 1. Why did you ever take big lots Out of Novato there is lots of empty buildings, no more building in Novato
- 1. More jobs in the public & city library 2. Improve education in schools & junior college 3. We need good doctors- e.g. & specialist & dentist
- The city services are fine but the city should encourage business, cultural, economic diversity & development of interesting small business, nonprofits, cultural orgs. Encourage life lively , downtown etc.
- 1. Bring business back to "the source"
- 1. More retail-make it poster for new business to came to Novato
- 1. Employment opportunities 2. More routes with public transportation 3. Incentives and discounts to Novato residents 4. Open Indian valley campus to develop and make it a main stream college, like Kentfield campus
- 1. Make old town Novato more name town, stop building new big including-more downtown parks 3. To bring new fun into downtown. Bring more walking to down town. That will they more people downtown to visit.
- 1. Build-up downtown to have much more vibrancy & community 2. Add a Facebook page where we can find out about events, volunteer opportunities 3. School system-this will be the reason we move, to be in a better school system (i.e.. Dixie)
- 1. More welcoming towards quality business downtown... no drawn out battles with places such as Whole Foods. 2. Have the owner of The Square Shopping Center (Horizon Properties?) accountable for not letting the place run down. 3. Better security for teachers and social workers
- Re-open the Community House
- 1. Deal with blight in Hamilton 2. Address increase in crime 3. Affordable housing - keep working on it!
- encourage more businesses to open shop

Entertainment, shopping, restaurants

- 1. Restaurants 2. Shopping 3. Public Novato transportation

- More restaurants / shops downtown 2. Novato square close or totally re-model 3. Vineyard road re-pave
- 1. Special events 2. Program for teens 3. Jobs program
- 1. Does any one from Novato shop downtown 2. Bike path on S. Novato Blvd. is mowed by a citizen most of the time
- 1. More stores 2. More restaurants 3. More businesses
- 1. More community activities. 2. More recreation centers for youth. 3. Reduce unjust stopping by the police.
- 1. Coffee houses/book stores open time 11:00 pm 2. Public dances, street fairs, art galleries, music venues. 3. Convert the old rail road station into a tourist attraction open time 10:00 pm with shops, restaurants, ice cream stores affordable clothing stores, craft shops, affordable sewer store, shoes, etc. With music & poetry venues. Convert the back side of star restaurant etc.
- 1. Increase length i.e. Dates for farmer's market 2. Increase size of library-too crowded now 3. Street surfacing and potholes, more sidewalks
- 1. Cultural & community-bonding events re: arts 2. Parallel-seeming median maintenance & repair 3. Youth activities, resources, facilities, & recreation
- 1. More ethnic restaurants down town or in Novato area 2. No more super markets in Novato 3. Think about a sports center
- 1. Social events 2. Police patrol
- 1. Other options for quality, reasonably, priced grocery shopping besides Trader Joe's Safeway & Costco 2. Other options for quality, reasonably priced gym memberships 3. More quality, studio apartment housing options but no more so-called "low-income" housing
- Add: 1. All season sport building (indoor soccer, volleyball, etc.) Improve: 2. The cost of local gym memberships are too high. Improve: 3. Please continue to improve the IVC college of Marin (thank you for new building!)
- 1. Add a bowling alley, golf center, roller-skating rink. 2. Add 4-way stop at grant ave & machin ave 3. Add public parking lot for downtown Novato 4. Relocate post office 5. Make police department lobby more people friendly (accessible)
- 1. Community theater 2. Parks and rec 3. Schools
- 1. Concerts in the park 2. Cpab-citizens police advisory board 3. Economic development council
- 1. We would like to see the movie theater open again 2. A little bit more entertainment overall. 3. Safer bike path near the horse stables, morning star, at Novato Blvd. it is very dangerous with no machines, etc.
- 1. Destination shopping (major department stores) 2. Cultural activities / events. Esp. Music, theater comedy, dance (both) performance & participation) 3. Designated police cars / officers assigned to Novato's public schools (more)
- 1. Entretenimien to para los adole sentes 2. Programs despues de la escuela 3. Programas de verano para los ninos a bajo losto
- 1. More entertainment for family, business for kids b-day party 2. Low income housing 3. School programs for at risk/low income kids @ school.
- 1. Programs to encourage family involvement concerts athletics 2. Programs for teens (inviting, fun alternatives for 13-18 year old) 3. Road maintenance (too many pot holes)

- 1. Downtown shopping
- 1. Theater 2. Side walks
- 1. Alameda del Prieto
- 1. Hamilton theatre 2. Hiking trails 3. Public swimming pools
- 1. More regular restaurants-not all Mexican chains 2. A place which is nice for adults to go in evenings 3. Clean up other 1/2 of grant ave - getting rid of all Mexican shops & foods 4. Get rid of the dumpy units by or across from Safeway's rite aid-hazard
- 3. Continued support for farmers market
- 1. Community/social events 2. Public transportation 3. Walking/hiking paths & areas
- 1. Bringing the community together (special events etc.) 2. Programs for youth 3. Programs for youth incomes
- 3. More summer program
- 1. Restaurant like olive garden 2. Use big lot area from Newo-Ro III apts as Plugging center 3 More handicapped parking
- 3. Restore Novato theater. 2. Expand community garden options. 1. Install blinking ground - level pedestrian activated lights in cross walk at the bus stop on redwood Blvd. 4. Enliven shopping area at "the square shopping center" a grocery store is indeed.
- 1. Put hold on Mexican restaurants. 2. Limit drastically low/moderate income housing 3. Promote high level retail
- 1. Get the theater up & running. Develops downtown 2. Concerts in parks of downtown 3. Street light repair
- 1. Wal-Mart 2. More retail buildings 3. More jobs
- 1. Create a vibrant downtown community theater parking high priority 2. More youth options 3. Eliminate panhandlers
- 1. Healthier restaurants 2. Not so many corporate/chain stores 3. More aesthetic placed or streets
- Civic center
- 1. More activities downtown for the community 2. Something done with the old Pini building 3. More housing for city workers like teachers, etc.
- 1. More shopping options! 2. Increase response time from staff re: concerns about damaged streets 3. Better crosswalks and signage for pedestrians

Parks, recreation

- 1) Park 2) School 3) Public services like bus
- 1) Please sponsor or promote recreation 2) Activities for teens-there isn't enough 3) Going on to keep them out of trouble!
- 1. Hamilton pool - why is SanRafeal running this 2. Police patrols 3. Safe bike paths in high traffic areas no need for smart train waste
- 1. Bathrooms at all parks 2. All weather track where strollers are allowed (not at a school) open and lite late 3. More fast food in san Marin area!
- 1. We desperately need more gym and field space 2. Lights on the nits football field!

- 1. Preservation of open of space 2. Non-officer police community response 3. Emergency preparedness (neighborhood)
- 1. Maintaining parks/recreation facilities 2. Investments in new parks / update existing parks 3. Maintenance of streets/sidewalks
- 1. Major recreation facility for all ages, fields, paths, gyms 2. Focus on restoring downtown, we don't need new buildings, we need to bring alive what we have, i.e.. Petaluma has a wonderful busy downtown! 3. Remove "day labor" people from our streets, set up a place were they can legally get work.
- 1. Park maintenance 2. Community facility upgrades 3. Police services
- 1. Community bike/walking path through Novato 2. Open movie theater downtown!! 3. Expand downtown shopping area to include sweetser & add more quality shops
- 1. Maintenance of city parks 2. Police start patrol 3. Recreation program for youth
- 1. City parks 2. Recreation programs for youth
- 1. Preservation of open space- in-fill only! 2. Affordable housing 3. Retention of city staff
- 1. Make bike paths interconnect 2. Make smart train stop downtown Novato 3. Restore old downtown rail station
- 1. Maintenance of parks & open space & farmland 2. Land use - sustainability 3. Need a town center & gathering place Novato needs a center for it's community identity!
- 1. Public rec facilities 2. Community event (e.g. Movie in park)
- 1. Plant more trees/more flowers in parks & open area.
- 1. Public pool 2. Indoor gym and track 3. Free wifi in downtown Novato
- 1. More all-weather fields
- 1. Keep open space a priority 2. Encourage businesses to stay like big lots. Half them left b/c Novato wouldn't allow expansion. Now we have a dollar store-yuck!
- 1. Youth fields 2. Lights at nhs 3. Sewer lines in Indian valley.
- 1. Parks 2. Programs for teens no to expensive. 3. Programs for youth no to expensive. Novato is excellent place to live but is to expensive, specialty the rent I and all programs for under 17 year old are expensive too.
- 1 Public rec facilities !! 2. Reduce # of " loffeodos" of nail/hair on grant
- 1. Miwok are other parks: Drug use, loose dogs 2. Housing for low-and moderate income 3. Hello Stewardship's access their response to owners requests - 1 to approve capital improvements 2 no telephone number is unacceptable from Hello Stewardship
- 1. All the parks 2. Schools for more safety 3. Some road service
- 1. Maintain/expand open space/paths & allow dogs 2. Improve bike paths/bikes lanes. 3. More community events & advertise better to create sense of community
- 1. Maintain / improve city parks (dog park!) 2. Open Novato theater
- 1. Increase parks and recreation activities and options and facilities 2. Invest in our schools, our children's education
- 1. I hope we can have a gym with a Indoor basketball field 2. A Asian food market

Government, taxes, communication, diversity

- Fiscal responsibility

- Stop catering to low income and Latinos 2) (I have nothing against the poor or Latinos but to cater to them like we do is a huge waste of money & resources.) 3) Improve or enforce speed violator on Novato streets such as center road & Novato Blvd. Improve Novato's downtown-all shopping is closed on Sunday-wtf attract more stores downtown.
- 1. Reduce illegal immigrants 2. Remove illegals from streets 3. Remove gangs from area.
- 1) Reach out to Latino community 2) More police in neighborhoods 3) More business to grant street
- 1. Budget increase in public schools 2. Education about recycling to people in Novato. 3. Downtown improvement
- 1. Helping low income people w/ more services 2. Decrease bus services
- 1. Communicating volunteer opportunities 2. Close street off downtown community gatherings- street faire etc. Make local officials accessible to every day joe. 3. Old fashioned town meetings meet local mayor- city council on an informal neighborly fashion advertise all over the place!
- 1. Replace the city council 2. No low income high density housing 3. Tear down the mission lodge
- 1. Have new city council members 2. New blood in our community
- 1. Do not add anymore low (no) income people 2. We do not need a Marin city north in Novato we need more I.C.E enbread.
- 1. More efficiency & ease of getting permits 2. Street repair & maintenance 3. Add more parking downtown for public
- 1. News paper information 2. Free entertainment 3. Senior gas service
- 1. Stop the insanity of adding to our already over-populated low-income population! 2. Reduce the amount of burglaries in our homes and vehicle break-ins! 3. When are we going to get a book store?! we don't need more Mexican restaurants or more low-income housing!
- 1. Reducing all taxes 2. Opposing the growth & control of state govt. 3. Reducing unneeded regulations (99.9%) 4. Get rid of speed traps and traffic cops who hide by stop signs waiting like trolls waiting to collect their booty.
- 1. Provide residents with audited financial statements based on GAAP, 2. Privatize police & fire services & others, as well. 3. Reduce unfunded post employment liability.
- 1. Better budgeting 2. More transparency 3. Enforce laws or waive them for everyone. We witnessed an accident last year. A man on a bike was hit by a driver who sped up to catch a red light. The investigating officer let the car, driver go without citing because the driver had no driver's license, thus no insurance. The driver was what you call "undocumented citizen" what we call illegal.
- 1. The city requires buildings / borders to meet certain requirement but no one cares when 1-2 yrs. later they remove destroy requirements-trees landscape, natural hillside.
- 1. Immigrant work registration-central place 2. For jobs, stop street corner pick-up 3. Police drug gold rope wikes center, and ball field
- 1. Responsiveness to calls to Novato city offices i.e. permits
- 1. The permit process, inspectors etc. needs serious improvement! 2. (for homeowner projects)
- 1. Amend city charter to elect "full time mayor" 2. Cut back a stop adding "fee's" on everything 3. Only hire people that live in Novato to make on planning issues effecting

- 1. Information on where to find services 2. Things for low income youth to do
- 1. Public meetings should be welcoming/council more open to public opinions 2. Stop hiring consultants 3. Decrease salaries of city manager and assistants
- Immediately terminate the unfunded pension program - you are bankrupting us
- Novato City must adhere to Federal Immigration laws by not hiring illegal aliens

Utilities, infrastructure, code enforcement, alternative energy

- 1) Improve enforcement of codes: weeds, abandoned buildings, rvs & multiple vehicles parked in drive ways. 2) Add a youth volunteer program 3) Land use, planning & zoning: can the city help with re-development, such as renovating the square shopping center corner of Wilson Novato Blvd.?
- Code enforcement - old vehicles, boats and trailers within junk up street. 2. New parks / all purpose fields at elementary schools. 3. More turf softball & baseball & soccer fields. San main high school basketball hoops outside are pathetic.
- 1. I live in apt. Complex- that I think should utilize recycling 2. Community garden 3. Local art theater
- Sewer service & (pricing) the department does not seem to be run efficiently
- 1) alternative energy and sustainable programs 2) Low income co. Housing 3) Programs for youth & teens and at risk & low in come youth using youth & teens to support at rocks & low income teens
- 1) Trash removal along so. Novato Blvd. 2) Provide more trash receptacles. 3) Police monitor vacancy & disobeying no tres passing signs
- 1. Landscape, medians, - not done enough, needs etc. 2. Restore Novato movie theater - to movie theater 3. Add charter schools - we need more options for our children. At least give support 4. Develop old pine hardware side
- 1. Continue with graffiti clean up program 2. Look at screening pavement repair companies it uses 3. Increase k-9 program with police dept.
- 1. Code enforcement-do your job! If someone calls-you need to follow up!
- 1. Improve sewers 2. Improve youth programs 3. Stop gangs from forming
- 1. Reduce water costs
- 1. Stop trying to make Novato look like vacaville by attracting chain stores 2. Consider shopping center at Novato Blvd. Wilson redeveloped as affordable housing 3. Promote resident serving businesses like the lumber you tire stores in redwood/north of grant area
- 1. Improve business relation st encouraging business/director etc. 2. Improve bike path ways 3. Find ways of bringing non Novato people to spend money here - reasons to come to Novato to recreate/ shop
- 1) Beautification. 2) Business development. 3) Commuting / mass transit.
- 1. Renewable energy 2. Police services 3. Youth and teen programs
- 1. More green programs for the home & community 2. Homeless shelter/soup kitchen 3. Center for at risk teens, abused women/halfway house
- 1. Animal control - add support

- 1. Islands and medians have very long grass. 2. Mission hotel is a horrible eyesore. Fix or tear down 3. Rec programs for high school kids who are not in school sports. (exercise, dance movie partners nite etc.
- 1. Maintenance of public facilities & infrastructure 2. Maintenance of parks & rec 3. Public safety
- 1. Maintenance of city facilities - buildings & parks 2. Maintenance of city museum services 3. Development of a slow growth housing plan.
- 1. See above- renewable energy renewable energy renewable energy
- 1. Renewable energy sources 2. Youth programs 3. Public recreation facilities
- 1. Code compliance, zoning, police, fire If you are going to write the laws then you should uphold the laws fairly not arbitrarily.
- 1. Get rid of dumpster area too many rats 2. Increase security feel vulnerable to burglary & theft .3. Increase public transport night to airport. Too expensive to get to airports main reason for moving out of Novato is that it is difficult for travel.
- 1. renewable energy 2. city directory services 3. community involvement

Other

- 1. Special grants 2. Youth teens program 3. New parks
- 1. After 23 years of living in this hell hole we are moving. Thank god A very racist & bigoted community. I thank the neonazi's for this city.
- 1) South Novato library needs more days/lows 2) We need a post office in south Novato 3) More access to low-cost childcare
- 1) Service at the Novato post office is laughable 2) Maintain quality of streets
- 1. Improve the silting problem in balica
- 1. I Just wanted to know about tree rules (existing oaks). In stonetree renaissance subdivision. I got 2 different answers -and no response to repeated contacts as far as written rules. The rules are in place to preserve- yet no one cares that the requirements are ignored. So sad.
- Trans for ownership of Marin valley mobile country club to residents since I live there. 2. Maintain your excellent employees!
- 1. Smoke from fire places-not necessary; makes for bad breathing 2. Get rid of over night street, parking in neighborhoods 3. Build nice sports facility - all encompassing like one in mill valley
- 1. Library 2. Latino outreach and inclusion 3.at risk, low - income frail elderly.
- 1. Ignacio 2. Marine wood 3. Local valley
- 1. Free citywide wifi 2. Senior affordable housing 3. Free summer jazz / music (like socialization on fri nights)
- 1. Ignacio 2. Alameda del prado.
- Received 2 surveys. I feel one was enough, excess paper & \$
- 1. Another post office.
- 1. Leave natural flowers. 2. Decrease business 3. Add more parks.
- 1. Libraries (downtown library is way too small) 2. Programs for youth. 3. Move community activities

- 1. Better libraries 2. Better trained police 3. More parking
- 1. Budget classes 2. Cooking on budget 3. Keeping parks safe
- 1. Allow concealed weapons permits 2. Help the white people 3. Send back illegal aliens-green card people
- 1. Youth/senior social/community services facilities 2. Employment services 3. Housing services
- 1. Drop out of ABAG 2. Encourage English as the primary language 3. Encourage tax breaks for charities on local level.
- 1. Ignacio 2. Rowland Blvd. 3. Novato Blvd.
- 1. Novato square 2. schools 3. better stores and restaurants

Housing

- 1) Restore small town feel - no high density low income housing. 2) Add no panhandling laws-no loitering & enforce it 3) Maintain city street repair
- 1. Stop adding lower income housing!!! you're ruining Novato.
- 1. Low income housing for seniors who are independent 2. Activities for youth since schools are out too early 3. Broaden health services for low income.
- 1. Resistance to low income housing 2. Lack of courtesy of NUSD school board 3. Downtown - lack of parking high end stoner? really - this isn't Sausalito
- 1. Stop low income housing!!! It's decreasing home Value & increasing crime. It makes me want to move out of Novato which is sad b/c I was born & raised here plus I own a business here.
- 1. No more low income housing - Novato has more than done. 2. More police presence in low income its fair share areas 3. No state/county city money to aid/assist illegal immigrants
- 1. Senior housing 2. More youth services 3. Novato pd very aggressive with traffic fines every one complains
- 1. Reduce section 8 housing be honest w/ 2. Reduce Latino growth & multiple families community housing 3. Monitor growth of in single family house gang influx in community
- 1. Additional senior housing. 2. Police patrol-especially around schools 3. Maintaining neighbor hoods.
- 1. Affordable housing just for seniors 2. Police presence to thwart crime & potential gangs
- 1. Affordable housing for middle income & poverty level families. 3. Affordable housing 3. Affordable housing based on income!!!
- 1. Affordable housing- low to moderate income, senior 2. Maintenance of heavily used streets (i.e. Novato Blvd.) 3. Emergency preparedness - community-wide i.e. earthquake readiness.
- 1. Do more for senior citizen housing 2. Keep libraries open on friday 3. keep the police office open on a friday Novato needs to do more for senior citizens
- 1. Affordable housing
- 1. Keep Novato as it is no more apartments 2. Complex or shopping center or it will turn out to be like valley's area a lot of buildings abandoned and that is a cause for deliquescence so Novato is beautiful as it is.
- 1. Affordable housing for the middle class 3. Better teacher pay for the district

- 1. Stop low income high density housing-community does not want it! 2. Improve our schools-especially middle schools 3. Bring more businesses downtown- like Petaluma's downtown-make it a fun place to go
- 1. Let's improve property values before further de-valuing properties in Novato. 2. Let's get Fire (or other dept.?) to assist in keeping fire lanes cleared. No need to over ticket, tow or become like SF. But abusive use of fire lanes is a problem, which city has not assisted. 3. Don't push affordable housing onto the residents of Novato. One group championed by (some)elected officials do NOT speak for all of us.
- 1. support services that will allow seniors to age in their own homes 2. improve parking downtown Novato

Senior Services

- 1. Seniors 2. Latino community 3. Streets
- 1. More help for seniors, legal, psychologues 2. More help for jobs; not to take a long time or anytime to renovate things like community house - which people need without being inconvenience by waiting for re - construction 3. Too much focusing on Latinos
- 1. Smabatani senior center & functions 2. Keep parks in tip top shape 3. Save our wonderful city
- 1. Programs for seniors. 2. Services to youth. 3. Educational opportunities.
- 1. More farmer's markets daytime hours w/ transportation for seniors thru volunteers
- 1. Activities and transportation for seniors 2. Center medians need improvement specially in my area -fix the pot holes-
- 1. Senior 2. Youth 3. Spanish
- 1. Senior services
- 1. Senior center 2. Youth centers
- 1. Senior services i.e.. Move time for senior center 2. Do a better job at drainage after storms 3. Better bus service
- 1. Programs and services for seniors. 2. Employment opportunities 3. Availability of affordable health programs.
- 1. I would like to see Novato build a state of the art senior center to welcome Marin's aging population with some senior affordable housing the senior center would be aligned with the buck center & Sutter hospital! it should provide recreation (indoor & outdoor) the arts, shopping, meeting places. All welcoming to seniors. (over age 55)
- 1. Address an aging population 2. Revitalize downtown area by supporting new business development 3. Increase parking./ public transit to downtown are to increase basic revenues
- 1. Senior center. 2. Senior website. 3. Enforce no smoking in all condos I think there is very important. We are money due to another cardio money smoking!

Nothing/Don't know

- 1) We just moved to Novato from so. CA in December, so I am not sure about most of these questions.
- 1) Doing good job.

- 1. Don't know 2. Don't want to spend more time on this question & finished "I Have lived in this city since 1954. I live here now to help my aging father.
- No suggestions.
- No idea
- 1. I think it all seems to work very well.
- 1. Don't know
- 1. Have only lived in Novato for 5 months.
- 1. I don't participate in community enough to make an informed recommendation
- 1. No opinion. As a very senior citizen & cannot respond
- Don't know
- Don't know
- 1. Don't know
- Not sure
- 1. We probably don't live here enough to give an opinion
- I do not know
- 1. No opinion
- Don't have an opinion
- 1. Don't have an opinion
- 1. Unknown
- You're doing a good job without my input